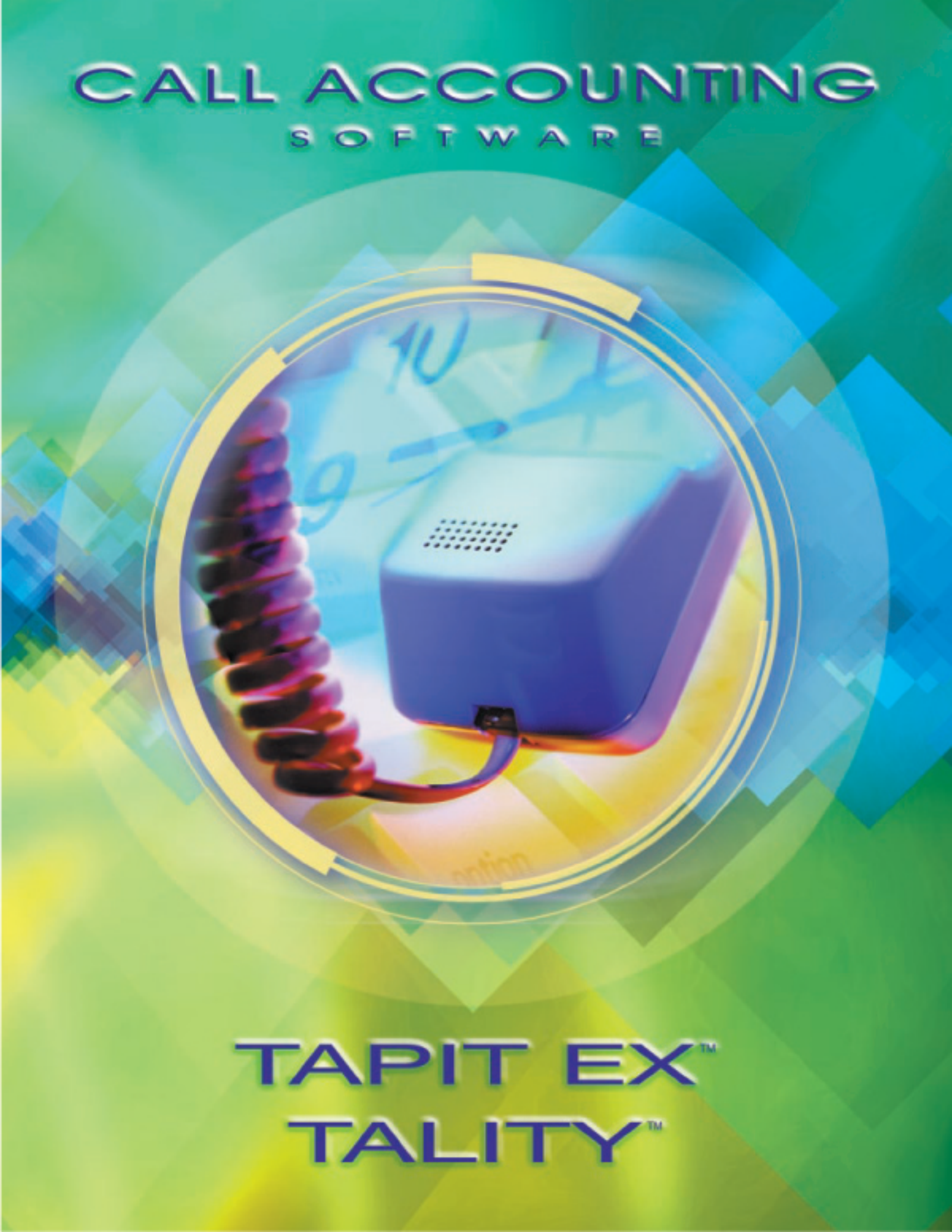
CALL ACCOUNTING
SOFTWARE



TAPIT EX™
TALITY™

TAPIT EX™

Call Accounting For Business.

TAPIT EX is an easy-to-use business productivity and management tool.

TAPIT EX Call Accounting software works with any telephone system that provides SMDR/CDR (Call Detail Record) information, helping you make valuable use of data already available to you through your phone equipment. TAPIT EX stores the call record information generated by your phone system, and lets you recall it in your choice of report formats, providing you with important information to help you better manage your business.

Many Reports To Choose From.

TAPIT EX Call Accounting software lets you choose from a variety of reports to assist you in managing your business more effectively. TAPIT EX menus give you the flexibility of selecting criteria for each report to provide the specific information you need.

The most frequently requested reports include:

- Longest calls by extension
- Most expensive calls by extension
- Most frequently dialed numbers
- General summary reports
- Account code reports for project billing
- Departmental reports
- Trunk utilization
- Area code reports
- Caller ID reporting

TAPIT EX produces reports on demand or on an automated schedule determined by you. All reports can be viewed on your computer's screen, printed, saved to your hard drive, e-mailed or viewed on the Web..

TAPIT EX Offers:

- **Real-time data collection**
- **Automatic report scheduling**
- **ANI / Caller ID Deluxe reporting**
- **Ability to E-mail reports**
- **SMDR Failure Alarm**
- **Fraud Alert detection**
- **Web enabled reports with the "drill down" capability**
- **IP-based calls support**
- **Export to time and billing packages, spreadsheet or text file**
- **Graphical reports (pie, line and bar graphs)**
- **Call editing capability**
- **Flexible pricing**
- **Supports Client Account and User Authorization codes**
- **Tracks Ring time, On-hold time and Abandoned calls (phone system dependent)**

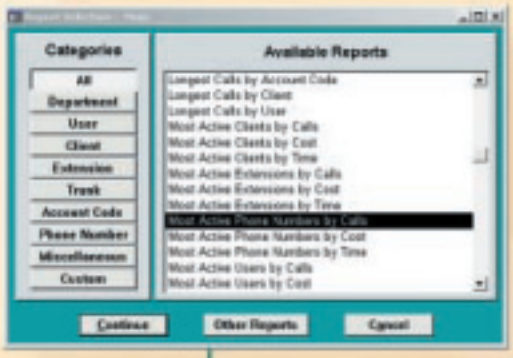
Turn Your Phone Into A Valuable Source Of Information.

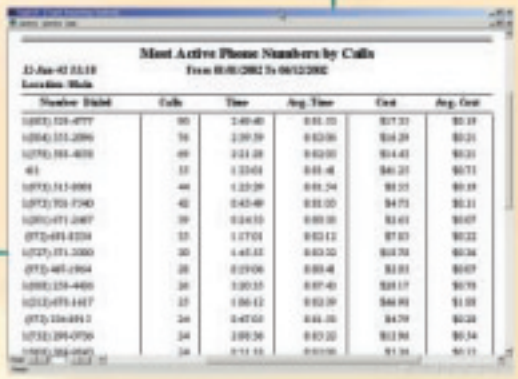
Optional Features To Boost Your System's Capabilities.

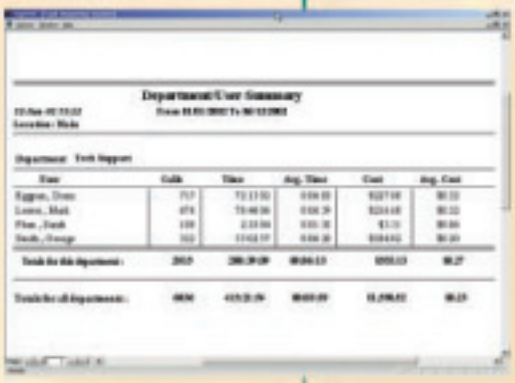
REMOTE MANAGER:

The Remote Site Polling Module for TAPIT EX.

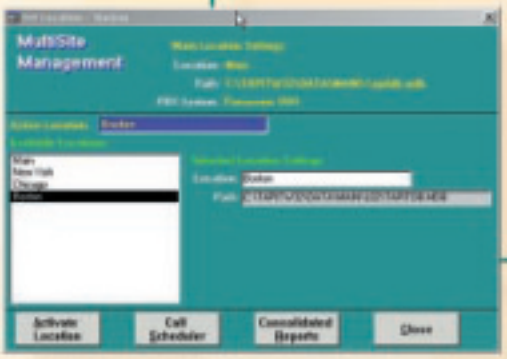
Businesses with two or more locations can count on the Remote Manager to help them realize the greatest benefit from TAPIT EX Call Accounting. Our remote site polling module allows you to monitor call activity automatically up to 100 remote locations, even when those locations use **different** phone equipment!

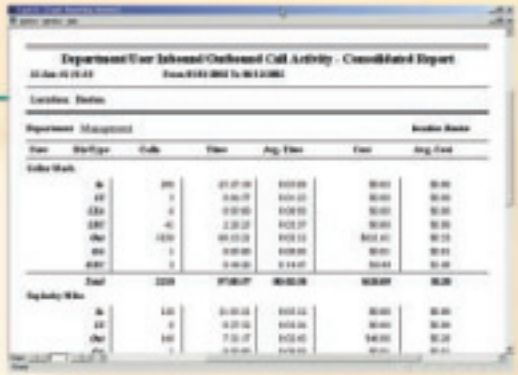


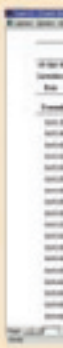


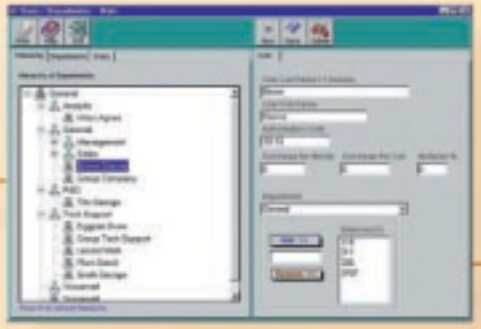


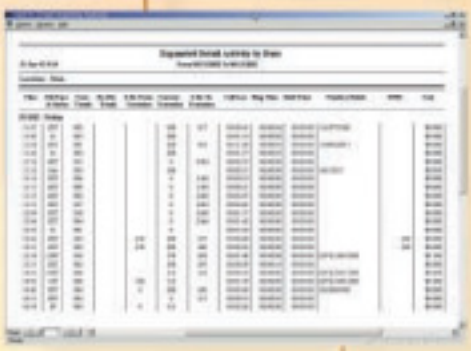
With the Remote Manager and TAPIT EX, your host computer automatically polls remote offices' SMDR/CDR data, allowing you to access exactly the information you want from each site. In addition, our remote polling feature allows you to schedule the call at a time you choose, letting you retrieve information when offices are closed and long distance rates are the lowest. Remote Manager enables you to view a consolidated report for the enterprise, or an individual report for each site.

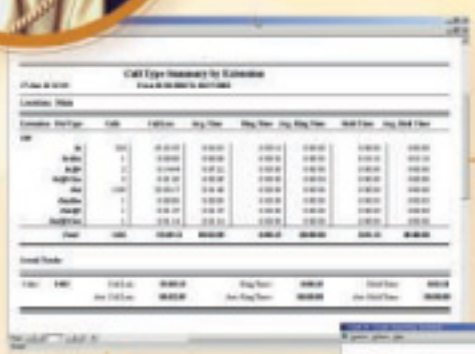


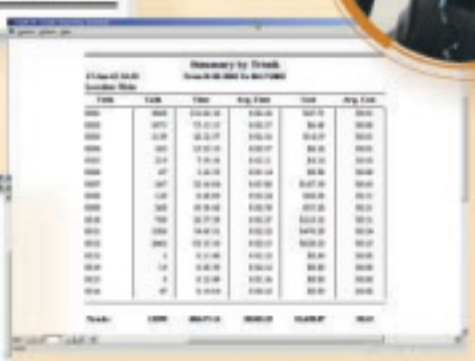


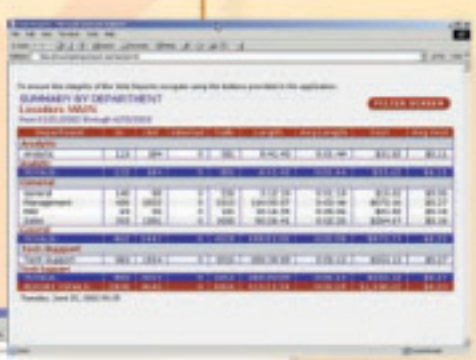












TALITY™

Call Accounting For The Service Industry.

TALITY Call Accounting is specifically designed for the service industry, allowing businesses to generate additional revenue and to monitor phone activity. TALITY is the call accounting software of choice for the hospitality industry, colleges and universities, marinas, call centers, shared tenant offices, school systems, country clubs, camps, and more. TALITY is fully Microsoft Windows compatible and easy to use.

TALITY interfaces with all PMS (Property Management Systems) on the market today, providing an easy check-in and check-out feature. TALITY captures your SMDR data, prices the call as instructed by you, reformats the priced call information and exports it to your PMS system automatically. The program offers flexible costing and surcharging facility.

Also, TALITY offers:

- Credit limit alarm
- Profit reports
- Multiple extension assignment to a room
- A full range of administrative reports
- SMDR failure alarm
- Recurring charges (monthly and daily)
- Network ready

Our Products Work. We Guarantee It.

Call Accounting Products from Trisys, Inc. carry a three-year guarantee, by far the longest available in the industry today. We are confident in our products and committed to helping our customers make the most of using them. To assist you, each of our products offers convenient, user-friendly support with onscreen Help facilities and easy-to-read manuals. For a nominal fee, you also have unlimited access to our Help Desk.

Minimum Recommended Hardware And Software Requirements.

Pentium™ II Based PC; 64 MB RAM; Microsoft Windows® 98/NT/2000/XP; 250 MB free disk space; one RS232 port connected to the PBX® SMDR port; Printer driver must be installed on your system; Power Management feature of your system must be disabled.

Specific recommended requirements for optimal use by individual businesses will vary and depend upon additional software running, your hardware configuration, and tasks required of your system. Your business telephone equipment sales representative can advise you concerning minimum requirements for our products in your company's individual situation.

Take control of your business phones with...

CALL ACCOUNTING FROM TRISYS.

CALL ACCOUNTING

TAKE CONTROL OF YOUR BUSINESS PHONES...
with Call Accounting Software from Trisys

If you're wondering what call accounting can do for your business, consider this: for most businesses, telephone costs are the largest expense after payroll. What's more, 22% of the average business' phone calls are non-business related, resulting in lost productivity, lost revenue, and a higher business telephone expense.

Call accounting lets you analyze ALL of your telephone activity and use that analysis to:

- control costs
- increase productivity
- better manage personnel
- generate revenue
- allocate calls to various cost centers
- track advertising costs
- identify fraudulent use . . . and more.

Our call accounting programs do not monitor telephone conversations. They simply let you know precisely where your telecommunication costs are being incurred. Once installed, your call accounting program retains important information about ALL incoming, outgoing, long distance and international calls, including:

- date and time of call
- telephone number dialed
- city and state of number dialed

Professional firms and other businesses count on call accounting to allocate the costs of calls to particular projects, personal accounts, or to generate a record of billable hours spent on the phone. Trisys' Call Accounting software lets you choose exactly the information you need and delivers it to you in the most desired format.

You Can Depend On Trisys

Since 1984, Trisys, Inc. has been offering the premier telephone call accounting products to the industry. Our commitment has brought us nationwide industry awards and recognition, as well as the appreciation of tens of thousands of clients. You can count on us to provide an exceptional product and to back it up with excellent service. We deliver every time with leading products and unparallel technical support.

EMPLOYEE PRODUCTIVITY MANAGEMENT SOLUTIONS

215 Ridgedale Avenue • Florham Park, New Jersey 07932-1355
Phone: 973-360-2300 • Fax: 973-360-2222 • E-mail: sales@trisys.com
www.trisys.com

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